

Raw Data with Dealer Support for Third Parties

DEALERSHIP AREA

All Departments

ISSUES

- Raw DMS Data
- Full Dealer Support

ADP offers a seamless raw data solution for third parties through its subsidiary Digital Motorworks, Inc™ (DMi). Full dealer support frees the third party from daily connectivity issues.

DMi's Report Automation is one of the solutions that ADP offers as a part of its comprehensive Third Party Access Program. DMi's data delivery and dealer support allow vendors to run their applications without having to manage dealer connectivity themselves.

Data Reports for Vendors; Security and Support for Dealers

DMi's Report Automation solution features:

- Raw DMS data delivered on a daily, weekly, or monthly basis to the third party's server
- Access to InfoIQ® Administrator, an online user-friendly tool, provides third parties information on all dealers enrolled in their program and a streamlined communication method for issues and resolution
- Trained, experienced support staff dedicated to specific third party projects
- Clearly defined Service Level Agreements

DMi's Report Automation solution provides benefits to both dealers and third parties:

- Allows vendors to focus on their application rather than dealership connectivity issues
- US-based, multi-lingual support staff provide seamless program set-up, dealer enrollment, and on-going operational support
- Provides to the dealer, upon request, information on who is accessing their DMS, how often, and which data elements are being accessed

Need More Information?

Email us at thirdpartyaccess@adp.com or visit adpdealerservices.com.

For dealerships wanting additional information on ADP's Third Party Access Program please contact us at 888.424.6342 or visit us at adpdealerservices.com. We encourage every dealer to define what level third party system and data access they expect their third party providers to utilize and to encourage their providers to contact ADP for more information.